



ALTERNATIVES TO MANAGING AGGRESSION  
SAMA CERTIFICATION

This is to acknowledge that

**MICHELLE NGUYEN**

---

Has successfully completed **Program 1 - 3**  
of the SAMA Basic Course

Presented this **16<sup>th</sup>** day of **February 2026**

Contact Hours: **12 Hours**

**02-16-2027**

---

Expires

**Herman Etoh**

---

Facilitator

Certificate ID: CERT-69939A8389A794.85534284